

Provider Forum
January 30, 2009
Beaufort County Community College
Hwy. 264 East, Building 8 Auditorium
Washington, NC
1:00-4:00

Fonda Gonzales introduced the presenters, gave a review of the agenda and the comfort agreement and rules for the meeting.

Community Presentations:

1. Linda Weeks – LeChris PSR—Pirates House is a Rehab clubhouse model with members, provides a structured day program with different units. Individuals may tour the facility and program without actually enrolling. An open-house is planned for February 24, 2009.
2. Lisa Wolfe-RHA DD START—ECBH and RHA are leading the state with our implementation of this program. This program is part of the crisis continuum for individuals with a DD diagnosis. The stay is 14 days with a maximum of 30 days. Referrals should be directed to RHA and/or the LME. There were handouts given to providers with additional information.
3. The Pitt County School presenter was not available.

Revised DMH Plan of Correction Policy –Bland Baker highlighted changes in this policy:

1. Nonie Turville will review POCs submitted to ECBH
2. POCs prior to 1/23/09 will be submitted under the old regulations
3. POCs after 1/23/09 will be submitted under the new guidelines.
4. Providers will receive one (1) reminder letter only
5. Providers will have only two (2) chances to submit the correctly—if POC is not acceptable, this is grounds for withdrawal of endorsement
6. All correspondence to Providers concerning POCs must be in writing.
7. Directions in the Provider POC letter must be followed or the POC will not be accepted by the requesting agency.
8. POC Committee has been formed by ECBH to determine if a POC is acceptable or not.

The “10/20 reviews” being conducted by the LME are required by DHHS at the state level for “high cost-high risk” clients.

The Gaps and Needs Assessment will be updated each year and the LME will do public presentations. Individuals interested in viewing last year’s assessment can do so by visiting our website.

Changes in Community Support Services QP %: Kim Keehn

1. CMS approved QP increase to 35% effective 3/01/09
2. % increases to 50% effective 9/01/09
3. Calculations will still be based on paid claims and will service and site specific
4. Provider will receive a monthly letter if below %--contact Kim Keehn if a provider wants to know their percentage.

5. DMH was asked for clarification of the aggregate 3 months percentage; these are March, April and May.

IPRS Benefits:

1. Changes to the IPRS matrix
2. Changes to admission / discharges
3. Changes may be found on the LME website
4. Cuts in benefits may have to be implemented due to budget cuts in the state and Medicaid budgets

Tele-psychiatry Project: Mike Kupecki

1. General Assembly has designated \$8 million for walk-in / immediate access to a psychiatrist (clinics)
2. Will be a 14-county tele-medicine network with a psychiatrist, social worker and nurse.
3. 3 doctors from ECU will be participating.
4. Some contact will be face to face and some will be telemedicine.

Mobile Crisis: Mike Kupecki

1. PORT, RHA and Integrated are the 3 providers that will provide this service.
2. All of ECBH 9 counties will have Mobile Crisis available.
3. Training of mobile crisis teams and walk-in clinics
4. The goal is to avoid having to take clients to the ER and be community based

1st Commitment Waiver: Mike Kupecki

1. ECBH is one of 3 sites selected
2. MSW / nurses to complete 1st waiver instead of ER or psychiatrist / doctor

Beaufort County Hospital: Mike Kupecki

1. Has agreement to purchase psychiatric hospital beds for adults needing inpatient services
2. 18 beds utilized
3. 9 beds will be utilized for Cherry diversions
4. Need for inpatient child beds was expressed

Provider Survey: Fonda Gonzales

1. Distributed provider survey for this meeting to gather feedback from providers.

Certificates of Liability Insurance:

1. Providers are required by the MOA / Contract to provide the LME with a current and correct COI for their agency.
2. Failure to provide this acceptable COI may affect their endorsements.

Accreditation Guidelines:

1. Providers enrolled for enhanced services in 3/06 will expire in 3/09.
2. Providers enrolled after 7/08 will only have 1 year to get accreditation.

The next Provider Forum will be held on 2/26/09 at Beaufort Community College, Bldg. 8 @ 1:00.