

Provider Forum
Albemarle Mental Health
Monday, April 26, 2010
Edgewood Board Room
1411 Parkview Drive
Elizabeth City, NC 27909
1:00 – 4:00 p.m.

1. Introductions/Welcome – Bland Baker

2. STR/Access Update – Bland Baker
 - a. Reviewed complaint process
 1. If we get complaint on your agency then it is entered into a database.
 2. Remember that it is time sensitive.
 3. Read the letter very carefully and make sure to send needed documentation in to us.
 4. Information may be used later when monitorings are done.
 - b. Went over urgent/emergent/routine timeframes and reminded that we have to keep data on this for the state. Try to remember to stay within those time frames as much as you can.
 - c. Discussed Involuntary Commitment Process and announced that Access can be used as a resource if there is difficulty getting a consumer in the hospital. Access cannot find a bed for you but may be able to come up with additional resources that can be shared to help look for a bed.

3. Essential Partner Survey – announced that this is an anonymous survey that will give you an opportunity to give your input. It can be located in the weekly provider alert.

4. Upcoming Training Announcement- we are working with an outside agency to provide PCP and Authorization Request Training and it will probably be conducted by webinar. Please keep watching provider alerts for more information.

5. The AMHC needs and Gaps Analysis is now on the ECBH website. The first 14 pages give a better understanding of these needs and gaps in services.

6. Implementation Update #71 – discussed this update and asked that providers please print a copy of the last update each month to bring to the forums.

7. Targeted Case Management (TCM) state plan amendment effective July 1st.
 - a. If currently a TCM Provider, then you will fill out attestation letter and send to your lead.
 - b. Lead will do new NEA letter and return to you.
 - c. Take the NEA letter, attestation letter and application packet and forward to CSC.
 - d. Need to have process turned in by June 30th to CSC and we will continue to bill until 12/31.
 - e. Value Options will print out all authorizations that you currently have.
 - f. For all that want to provide TCM, go through same endorsement process as always but according to bulletin we cannot accept until May 1st.
 - g. Always remember if you get training outside of your agency, get a copy of the curriculum that is used and a certificate that has hours on it and the day it happened. The bulletin doesn't say what the training has to be except for POC element.

8. Update on waiver – 4 LMEs applied for waiver. May at best choose 2 or could be one. Will review all 4 LMEs sometime in May but will complete onsite for 2 of those. That is all we know at this point.

9. CABHA Update – if you have not had time to look at implementation, there are attachments that explain the medical director and others in further detail. Another change is if you are a small provider then you only have to have a medical director for 8 hours a week. That doesn't excuse you from satisfying the core med management piece.

10. For now you are no longer required to have a signed MOA from the LEA and the LME to provide Day Treatment Services.

11. Day Treatment will probably have more clarification coming out about the hours of operation.

12. The new Community Support Team and Intensive In-Home service definitions are effective July 1st.

13. The dates of May 10th and 11th have been confirmed for CFT1 and it will be in Greenville. Sadie Gurley is facilitator.

14. Discussed 3 year re-endorsement. If you have had no complaints or have had complaints that were satisfied, you will probably not get a visit. A lot of it has to do with track record, types of services provided and how they are provided.

15. Announced that if we are merged together then we will start having one Provider meeting together in Williamston each month.

16. Questions and Answers

17. Next Meeting is May 26, 2010 at 1:00 unless the meetings are merged before that time.

Approved by: Bland Baker

Recorded by: Stefanie Horton