



ECBH MISSION

East Carolina Behavioral Health works in partnership with people who face significant challenges related to substance abuse, mental illness and/or developmental disability.

Our commitment is to provide consistently excellent, person-centered, family-oriented services within a recovery-based system that is flexible, accessible, and respects the individual's freedom of choice.



ECBH Administrative Offices

800 Cardinal Road
New Bern, NC 28562
252-636-1510

112 Health Drive
Greenville, NC 27834
252-695-6400

144 Community College Road
Ahoskie, NC 27910
252-332-4137

To learn more about ECBH LME go to our website at:

www.ecbhlme.org



“Partnering with you for wellness and recovery”

Revised 3-5-10



LOCAL MANAGEMENT
ENTITY

East Carolina Behavioral Health

The Local Management Entity currently serving Beaufort, Bertie, Craven, Gates, Hertford, Jones, Northampton, Pamlico, and Pitt counties, and serving through a management contract with the State, Camden, Chowan, Currituck, Dare, Hyde, Martin, Pasquotank, Perquimans, Tyrrell, and Washington counties.

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**** ECBH LME** is a Local Management Entity (LME) designated by the NC Division of Mental Health, Developmental Disabilities, and Substance Abuse Services to oversee the appropriate provision of state—and—federally funded services and supports.

**** ECBH** manages a local benefit plan designed to assist with the multiple challenges of managing services while containing costs.

**** ECBH** focuses on services that:

- Are consumer driven, family focused, evidence based and best practice
- Target persons with severe needs whom we can impact the most
- Are provided in the least restrictive environment
- Improve clinical outcomes so people get the help they need as they define it
- Find solutions for people in need to prevent or lessen future needs

HOW CAN A PERSON ACCESS CARE?

1. The first step to enrolling in services for a mental health, developmental disability or substance abuse need is for the person to call our ACCESS to Care line at 1-877-685-2415.
2. Access to Care staff determine if the level of service need is emergent, urgent or routine.
3. Once the level of need is determined, a screening is completed to determine service eligibility and insurance availability.
4. All individuals who have Medicaid are eligible for medically necessary services in the least restrictive setting.
5. Others who do not have insurance, Medicaid or Medicare, may be eligible if they meet the target population requirements for state funding.
6. Once payment options are determined, the person may choose a provider agency from those enrolled with ECBH and the ACCESS to Care staff will help set the first appointment.
7. If a person does not have a funding source or meet a target population, they will be referred to other community partners or agencies for assistance.

ECBH

Access to Care

“Care when you need it or are ready for it with no wrong door”

No wrong door means. . .
you can call us from
anywhere, anytime,
any day.

Call ACCESS

Toll Free

1-877-685-2415

24 Hours A Day

365 Days A Year